

UNIVERSITY OF NEBRASKA
AND
NEBRASKA STATE COLLEGE SYSTEM

3/18/2008

ADDENDUM NO. 7
To Request for Proposal No. 970135
For
STUDENT INFORMATION SYSTEM SOLUTION AND SERVICES

Addendum #7 contains the following:

- Answer to vendor questions about demonstration scripts (attached)

This addendum becomes an integral part of RFP #970135.

All terms, conditions, requirements, and specifications not revised by this addendum remain in effect.

University of Nebraska
Nebraska State College System



Gary L. Kraft C.P.M.
Director of Purchasing
University of Nebraska-Lincoln

1. We are requesting to move the following question from section 'TE-001 Technical' to section 'IR-002 Data Warehouse' with the remainder of the DW/BI questions. This would keep the discussions on Data Warehouse in one session.

Answer: Yes, as long as the schedule of when this script would be shown doesn't conflict with already scheduled technical sessions. It is important that the technical team as a whole be present to view this demonstration.

4. Demonstrate the detailed technical processes showing how your Data Warehouse is created for each campus and how it interfaces with an enterprise wide Warehouse. Show how reporting dashboards and ad hoc reports are created and deployed against campus and enterprise wide warehouses, in addition to the live transactional system.

TE001 - Technical

1. Demonstrate the detailed technical process for modifying code on your baseline and student self service systems, and describe how modifications are tracked and differ from system customizations

Question: Please give an example of a system customization that would differ from a code modification.

Answer: A system customization is defined as a configuration change supported by the vendor. A code modification is a non vendor supplied local modification introduced by the client.

The script should read:

Demonstrate the detailed technical process for creating local modifications on your baseline and student self service systems. Demonstrate the detailed technical process for how system customizations are created on your baseline and student self service systems. Explain how local modifications and system customizations are affected by upgrades to your products and how conflicts are identified. Describe how local modifications and system customizations are tracked.

7. Demonstrate the detailed technical processes involved in creating a unique identity for students, faculty and staff. Show how your solution can interact with SAP HR and campus IdM solutions to ensure there is one identity per person.

Question: Will there be a single system-of-record for all NU and NSCS faculty and staff e.g. SAP HR?

Answer: SAP HR is the primary system of record for faculty and staff.

Question: Is it reasonable to expect that an identity for faculty and staff has been established in the system-of-record before they are introduced into the Campus solution?

Answer: Generally yes, however, there will be cases where a new faculty or staff already exists in SIS. The system of record should be aware of already existing identities in SIS so duplicate identities are not created.

Question: What is the system of record for a student? Is it the SIS for the campus or some other source?

Answer: Generally SIS, however, there will be cases where a new student already exists as a faculty or staff in SAP HR. The system should recognize this and not create duplicate identities.

10. Demonstrate best practices for technical change management as technical system changes are developed, tested and moved to a production environment.

Question: Please give an example of a technical system change to clarify this requirement.

Answer: Technical system change is a broad category that refers to changes to the software in the proposed SIS solution. This could include vendor supplied updates, modification of vendor code or implementation of new code to the SIS solution.

TE002 - Portal

1. Demonstrate the technical details of how your solutions web services are integrated and delivered via your portal.

Question: Please clarify the term "web services" in this script item. It appears to require a demonstration of how our application components (our web services) are deployed in our portal solution, as opposed to deploying services exposed through standards such as SOAP and WSDL. Please confirm or elaborate.

Answer: The demonstration script should read:

Demonstrate the technical details of how your solutions web based applications (ex. registration, financial aid, reporting) are integrated and delivered via your portal. Show how your portal and web based applications support industry web services standards such as SOAP and WSDL.